



SHIPPING POLICY

All shipments by Bishamon are FOB Ontario, CA 91761 USA. Orders may ship via FedEx, UPS or a common carrier and require a physical street address (cannot ship to a PO Box).

Orders placed before 3:00 PM Pacific Time that are in stock will ship in 3-5 business days. If expedited shipping is required, please contact the Bishamon customer service department for assistance and the additional costs.

All shipping and handling costs are the responsibility of the purchaser.

- PPA (Pre-paid and Add):

Bishamon prepays these charges and adds them to your invoice. In the event that a unit is damaged in transit, the purchaser will be responsible for supplying photo documentation of the damaged unit to receive replacement parts or units at no additional cost.

- Collect/Bill 3rd Party:

If an order is placed with shipping terms collect or bill 3rd party, the holder of that account is responsible for filing a freight claim with the carrier. Any replacement parts/ units will be charged at full price.

Inspect all shipments and report any shortages or damages to the delivering carrier immediately. Multiple parts orders may ship in separate boxes because of size and packaging requirements.

5651 East Francis Street Ontario, California 91761-3601

1-800-358-8833

PH: 909-390-0055 Outside US & Canada

www.bishamon.com